

# A leading global professional services firm deploys end-to-end solution for application portability in latest Windows environment, accelerates migration, and improves agility

**Saves 35-40% in application re-packaging costs and improves application delivery time by 66%**

## About the Client

The client is a leading global professional services firm headquartered in the US that offers risk management, reinsurance, consultancy, and human resource services. It has over 500 offices across 120 countries and employs 65,000 people.

## Goals

### ENHANCING APPLICATION READINESS AND COMPATIBILITY, SERVICE AVAILABILITY, AND USER SATISFACTION

The client was seeking to standardize application performance across its distributed IT infrastructure. However, with each group company having their own IT team, standards and policies, and disparate end user operating systems (OS) and desktop models, the landscape lacked standardization and best practices. This resulted in significant delays in on-boarding new employees and increased cost of operations.

As a result, the client wanted to accelerate user adoption of innovative tools and best practices for application compatibility assessment and remediation to ensure seamless and quick portability and cost effectiveness.

## Microland

### DELIVERING EFFECTIVE AND EFFICIENT APPLICATION REMEDIATION AND PORTABILITY

The client partnered with Microland based on our proven ability in providing an end-to-end application portability solution for the Windows 7 environment. Microland's off-shore application packaging factory approach, 24x7 delivery capability, and differential price points offered a flexible billing model, helping the client ensure cost-effectiveness and scalability as per business requirement.

## Transformation

### ENABLING SEAMLESS WINDOWS 7 APPLICATION STANDARDIZATION

We adopted a methodical approach and enabled the client to customize and standardize core business applications across business units and group companies within stringent timelines. Figure 1 represents our solution implementation details.

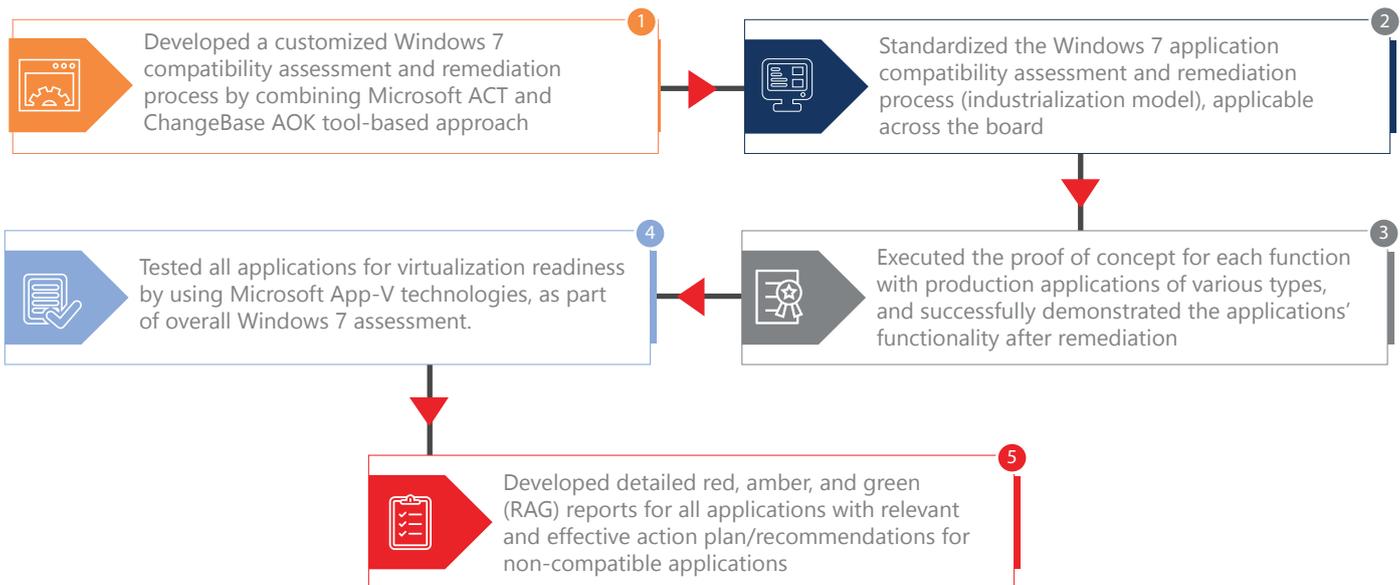


Figure 1: Microland's Implementation Approach

## Outcomes

### DRIVING SUSTAINABLE EFFICIENCIES AND ENHANCING AGILITY

The Microland solution helped the client identify and remediate incompatible default applications and enabled



- Saved application re-packaging costs by 35-40% by delivering standardized remediated applications



- Accelerated delivery time of applications by 66% through specialist tools and efficient application packaging factory

the following benefits:



- Onsite Microland resources helped the client accelerate application roll-out reducing downtime and increasing application availability. This in turn helped minimize deviations from the planned migration schedule and maximized adherence

#### About Microland

Microland is a leading Hybrid IT Infrastructure Service Provider and a trusted partner to enterprises in their IT-as-a-Service journey. Incorporated in 1989 and headquartered in Bangalore, India, Microland has more than 3,200 professionals across its offices in Europe, Middle East, North America and India. Microland enables global enterprises to become more agile and innovative through a comprehensive portfolio of services that addresses hybrid IT transformation, workspace transformation, service transformation and end-to-end IT infrastructure management.

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