

APPLICATION PACKAGING SERVICES

ACCELERATE TURN-AROUND AND AGILITY WITH EFFICIENT APPLICATION PACKAGING

An increasingly connected marketplace is making application distribution and management a serious challenge for enterprises. Mounting operational demands and scarce IT resources add to this complexity. To simplify the maintenance and enable greater portability of applications, enterprises are now turning to application virtualization / packaging.

It enables enterprises to reduce the (TCO) per client by means of standardizing application configuration and wrapping the application binaries through tools and technologies for effective means of distributing, loading, supporting, and upgrading the applications.

HOW WE HELP

Microland's Application Packaging services (see Figure 1) enable efficient distribution and management of applications to the end user environment. Delivered through a specialized environment known as the

'Industrialized Application Factory', our services enable flexible, standardized application management.

Figure 2 highlights our systematic application virtualization methodology.

Application Compatibility Services	Application Packaging / Virtualization Services	Office Documentation Migration Services
<ul style="list-style-type: none"> ▪ Application discovery and rationalization services ▪ Comprehensive application compatibility services ▪ IE compatibility testing services 	<ul style="list-style-type: none"> ▪ Application remediation ▪ Windows 8/10 compatible application packaging services ▪ Microsoft App-V / Citrix XenApp / VMware ThinApp compatible application virtualization services ▪ Application testing services 	<ul style="list-style-type: none"> ▪ Office file discovery and rationalization services ▪ Office file compatibility testing services ▪ Office file remediation and testing services

Figure 1: Microland's Application Management Services

Discovery Analysis

- Intake Creation
- Intake Validation
- Analysis and Clarifications

Deployment Testing

- Install/Uninstall tests
- Functionality tests
- Integration Test
- Unit testing
- Pre-production deployment testing

Quality Analysis

- Install/Uninstall tests
- Functionality tests
- Integration Test
- Unit testing
- Pre-production deployment testing



Compatibility Testing

- Desktop, Server
- Web
- Office Documents
- Citrix hosted/Streamed
- Virtualization

Remediation

- Shimming
- Scripting
- Permission Evaluations
- Patching
- Suggestion on recoding/product upgrades

Packaging/Virtualization

- Virtualization/Sequencing
- Updates
- Upgrades
- Patching
- Documentation and Knowledge base update

Figure 2: Microland's Application Virtualization/Packaging Methodology

WHAT YOU CAN EXPECT

Microland's KPI-driven application management services leverage a judicious combination of unique methodologies, tools, and global expertise. Key outcomes include:

- **Early ROI** with 90% of delivery-related tasks handled offshore, thereby minimizing client investment. Mutualization and scale up further optimizes cost, thereby enabling early ROI realization
- **Improved flexibility** Enabled by hybrid delivery model allowing flexible resource ramp up and down.

- **Optimized, flexible pricing** through unit based engagement model that lets you pay-as-you-go.
- **Enhanced preparedness** enabled by factory-based service delivery model ensuring quicker turn-around time.

WHAT SETS US APART

Microland's unique Services-led IT framework is the backbone of our service delivery methodology. Our other key differentiators include:

Turnkey Assets

- Pre-defined, proprietary assets such as the Industrialized Application Factory, specialized tools, established governance model, and mature processes reduce turn-around time while ensuring predictable, consistent quality throughout the service lifecycle.

Global Alliances :

- Alliances with top industry players such as Microsoft, VMware, Citrix, App DNA, Symantec, Flexera, and others enable us to provide training, licensing, solutioning, and product support.

Scalable Business Model :

- Our scalable infrastructure and tools accelerate the deployment of new services with enhanced agility and cost efficiency.

For more information, log on to www.microland.com

About Microland

Microland is a leading Hybrid IT Infrastructure Service Provider and a trusted partner to enterprises in their IT-as-a-Service journey. Incorporated in 1989 and headquartered in Bangalore, India, Microland has more than 3,400 professionals across its offices in Europe, Middle East, North America and India. Microland enables global enterprises to become more agile and innovative through a comprehensive portfolio of services that addresses hybrid IT transformation, workspace transformation, service transformation and end-to-end IT infrastructure management.

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