

BATCH AND WORKLOAD MANAGEMENT

LEVERAGE WORKLOAD AND BATCH AUTOMATION FOR AGILE IT OPERATIONS

Datacenter operations and workload processing are undergoing rapid transformation in the wake of emerging trends like consumerization of IT, Big Data, analytics, enterprise mobility and movement to the cloud. Traditional batch processing and job scheduling solutions are fast losing relevance as these often run a limited set of jobs and require manual intervention.

With the increasing complexity of IT infrastructure and exponential growth in processing volumes, organizations are discovering merits of workload automation to standardize file/data transfers, workflows, applications, and processes.

HOW WE HELP

Microland's Batch and Workload Automation services are designed to enhance business agility through consolidation of batch scheduling across platforms and heterogeneous IT environments.

Figure 1 highlights the components of our workload management services.

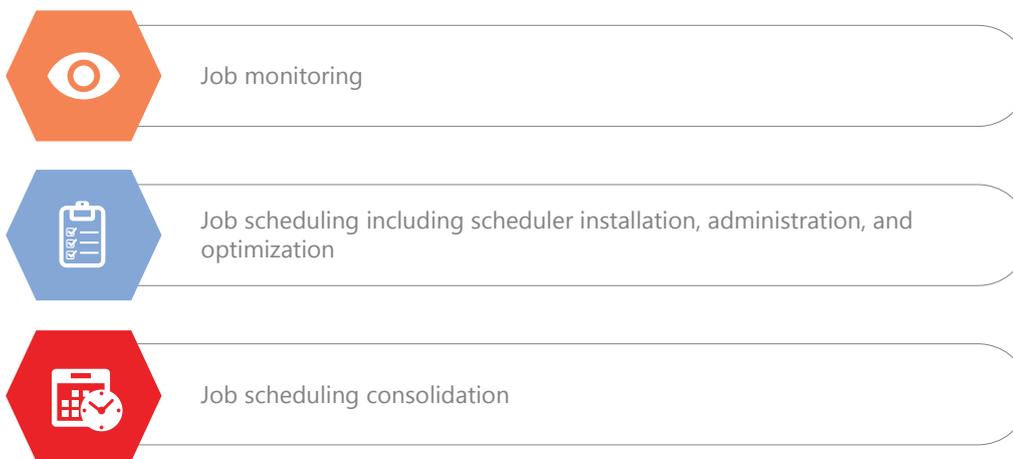


Figure 1: Microland's Batch and Workload Management Services

WHAT YOU CAN EXPECT

Microland leverages its comprehensive expertise across tools and platforms to deliver tangible business outcomes such as:

- Improved cost efficiencies enabled by better utilization of resources.
- Reduced manual intervention and error proofing of operations through automation of daily, repetitive, and time-consuming tasks.
- Increased IT agility to respond to business demands.

WHAT SETS US APART

Being an IT infrastructure services specialist, Microland brings to the table some unique advantages including:

Comprehensive Experience

- Microland is currently handling batch job automation across more than ten technologies in a 24x7 service window. We also have ample capabilities to perform code-level troubleshooting and incident resolution.

In-depth Knowledge of Industry Best Practices

- Microland works by integrating the platform with ITSM Tools to ensure linkage to ITIL Incident Management best practices to be integrated in case of job failures.

Competence on Diverse Technologies

- Microland has skilled professionals to support application/batch jobs that require capabilities across multiple technologies such as Java, .Net, C#, DOS batch scripting, SQL, Oracle, Middleware, Windows and UNIX. Our team is well versed in using tools such as Control-M and Automate which can be integrated into our service delivery platform **smartCenter** and other leading ITSM tools.

For more information, log on to www.microland.com

About Microland

Microland is a leading Hybrid IT Infrastructure Service Provider and a trusted partner to enterprises in their IT-as-a-Service journey. Incorporated in 1989 and headquartered in Bangalore, India, Microland has more than 3,400 professionals across its offices in Europe, Middle East, North America and India. Microland enables global enterprises to become more agile and innovative through a comprehensive portfolio of services that addresses hybrid IT transformation, workspace transformation, service transformation and end-to-end IT infrastructure management.

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