

END POINT SECURITY MANAGEMENT SERVICES

MANAGED ENDPOINT SECURITY SERVICES FOR 'ANYWHERE, ANY-DEVICE' PROTECTION OF IT ASSETS

Rapid proliferation of mobility and cloud technologies have exposed enterprises to unprecedented security risks. With expanding horizons of end-user devices, data loss incidents are on the rise. Unprotected endpoint devices form IT infrastructure's weakest links, placing the entire enterprise at serious risk of unauthorized access and threats from virus, malware, ransomware, and worms.

Enterprises need efficient device management to protect end-user environment. This is a highly process-driven and operations-intensive task. The massive scale of today's infrastructure systems and evolving malware landscape pose serious challenges to enterprises in designing and executing competent endpoint security solutions.

HOW WE HELP

Our Endpoint Security Device Management solutions (see Figure 1) ensure comprehensive and cost-effective threat mitigation through efficient workflows. Our Security

Operations services ensure continuous monitoring of your endpoint environment.

Endpoint Inventory Management

- Laptops / Desktops - Endpoint categorization based on user, department, and role.
- Windows Server - Endpoint categorization based on business criticality of asset value

Endpoint Deployment and Configuration

- Network configuration of endpoint components
- Configuration of endpoint Centralized Management Server
- Deployment of antivirus agents using CMS on all endpoint devices
- Enabling update of latest antivirus definitions on all endpoint devices

Malware Detection and Remediation

- Daily monitoring of antivirus definitions; updates on all endpoints
- Daily monitoring of malware on high value endpoint systems and servers
- In-depth analysis, investigation, and remediation of identified malware on endpoint systems and servers
- Policy tuning and exceptions management for authorized software/files identified as malware
- Antivirus integration with SIEM tool for correlated event monitoring and analysis
- Weekly and monthly compliance summary reports on antivirus definition on all endpoint devices
- Weekly and monthly status reports on identified malware, and corrective actions taken

Figure 1: Microland's Endpoint Security Solutions

WHAT YOU CAN EXPECT

Our vendor-neutral approach enables customized solutions aligned to your business needs translating into the following outcomes:

- **Time-saving** through well-configured and managed endpoint tools.

- **Faster response time** through integrated services facilitating increased team collaboration.
- **On-demand scalability** to power secure IT expansion.

WHAT SETS US APART

Our service differentiators include:

- **Certified Professionals**

Our unmatched services including 24X7 phone support, periodic reviews, updates, leadership council support, reports, and dashboards

- **24X7 Delivery Model**

Round-the-clock remote management of endpoint security devices through offshore delivery centers

- **Proven Excellence**

Proven methodologies, proprietary toolsets, and best practices ensure reliable endpoint security services

- **Online Management Dashboard**

Our web portal-based online dashboard accurately visualizes actionable data

For more information, log on to www.microland.com

About Microland

Microland is a leading Hybrid IT Infrastructure Service Provider and a trusted partner to enterprises in their IT-as-a-Service journey. Incorporated in 1989 and headquartered in Bangalore, India, Microland has more than 3,400 professionals across its offices in Europe, Middle East, North America and India. Microland enables global enterprises to become more agile and innovative through a comprehensive portfolio of services that addresses hybrid IT transformation, workspace transformation, service transformation and end-to-end IT infrastructure management.

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