

SECURITY DEVICE MANAGEMENT SERVICES

ENABLE ROBUST SECURITY DEVICE MANAGEMENT, MITIGATE RISKS AND OPTIMIZE COSTS.

In today's evolving cyber threat landscape, perimeter security devices play a critical role in securing the wired enterprise environment. However, these devices need to be managed and monitored regularly to ensure high levels of data security. Firewalls (including next-generation and web application firewalls), Intrusion Detection Systems (IDS), Intrusion Prevention Systems (IPS) content filters, and proxy in the cloud require regular provisioning, updates,

configuration, and patch management. They also need policy, signature, and regular rule updates to ensure compliance. Tighter budgets, operational burdens, and lack of specific skills add to the complexity of challenges.

Enterprises need a specialized partner with expertise in device management, service management, and information security to provide a robust security ecosystem.

HOW WE HELP

Our Security Device Management services (see Figure 1) encompass incident management, problem management, change management, configuration management, service level management, vendor / third party coordination, and

fine-tuning of rules. We leverage proven methodologies, automated platforms, and our state-of-the-art offshore delivery centers to ensure impeccable standards of delivery and governance.



Figure 1: Components of Microland's Security Device Management Services

WHAT YOU CAN EXPECT

Our Security Device Management services deliver the following key outcomes:

- **Higher uptime and availability** enabled by security device optimization through configuration management, patch updates, rule/policy updates, and signature updates
- **Faster response time** through deployment of well-defined processes
- **Cost optimization and increased operational efficiency** through comprehensive security solutions
- **Maximized security** through efficient coordination between infrastructure and security teams

WHAT SETS US APART

Our key differentiators include:

smartCenter Service Management Platform

- This proprietary platform enables ITIL-based service management for enhanced agility

Vendor-agnostic Approach

- It enables efficient management through an array of right security devices for specific needs like firewalls, IDS, IPS, Virtual Private Network (VPN) devices, proxies, email gateways, anti-virus, etc

Extensive Experience

- Our team of certified security experts has experience in successfully executing hundreds of large-scale engagements in the security device management domain

24/7 Excellence

- Our round-the-clock services governed by industry best practices ensure continued business excellence

Online Management Dashboard

- Our web portal-based online dashboard provides greater clarity and transparency for accurate and actionable data insights

Unmatched Customer Satisfaction

- We deliver an unmatched customer experience through rigorous adherence to SLAs, 24/7 support, efficient reviews and updates, leadership council support, and insightful reports

For more information, log on to www.microland.com

About Microland

Microland is a leading Hybrid IT Infrastructure Service Provider and a trusted partner to enterprises in their IT-as-a-Service journey. Incorporated in 1989 and headquartered in Bangalore, India, Microland has more than 3,400 professionals across its offices in Europe, Middle East, North America and India. Microland enables global enterprises to become more agile and innovative through a comprehensive portfolio of services that addresses hybrid IT transformation, workspace transformation, service transformation and end-to-end IT infrastructure management.

MICROLAND®