

# SERVER MANAGEMENT SERVICES

## OFFLOAD SERVER MANAGEMENT SUPPORT ENHANCE IT INFRASTRUCTURE PERFORMANCE.

IT Infrastructure availability and performance is critical to business productivity and customer satisfaction. Fast-changing consumer demands, and exploding server growth and data security issues are paving the way for intelligent server management to streamline routine tasks and maximize agility. Effective infrastructure management requires focused effort and expertise for guaranteed

governance and service management.

The conventional approach to server management falls short in the key areas of ensuring centralized control of configuration changes, data protection measures, timely updates, and compliance.

### HOW WE HELP

Our comprehensive Server Management services (see Figure 1) expertly address your design, build, and operations (managed services) requirements. The platforms comprise the operating system and hypervisor layer (and their management platforms and add-ons). They

include Microsoft Hyper-v, Citrix XenServer, VMWare, vSphere, VRA, and the different versions of Operating systems (UNIX-AIX, HP UX, Solaris, Linux variants, Novell and Windows).

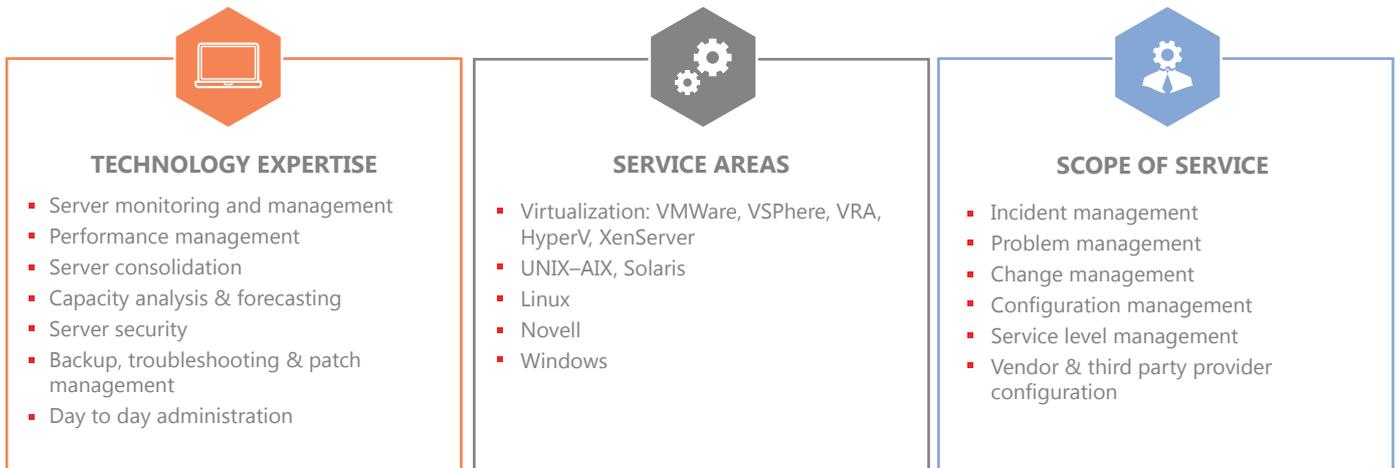


Figure 1: Microland's Server Management Services

### WHAT YOU CAN EXPECT

Key benefits of our end-to-end Server Management services include:

- **Accelerated deployment of server platforms at client sites:** We leverage industry-proven build methodologies and migration methods as part of our systems toolkit.
- **Faster time-to-market:** Our automated procedures and lean projects enable speedy provisioning of servers and reduce overall timelines from ten to two day.

- **Five 9s availability:** Our industrialized services supported by extensive automation guarantee uptime and performance for running your mission critical environments.
- **Significant cost savings:** Our global delivery model, leveraging offshore presence, generates cost savings year-on-year for three years from the start of engagement, with a significant baseline cost reduced in the first year.

## WHAT SETS US APART

We help you focus on your core business by efficiently managing your server and compute infrastructure and bring the following unique advantages to the table:

### State-of-the-art technology:

- Our Build factory's 'Build-as-a-Service' methodology embeds innovation and automation into the process and tool areas. The state-of-the-art technology helps drive your business goals within stipulated timelines.

### Extensive experience:

- We bring to the table our years of experience in managing thousands of servers across all technologies and our proprietary automation tool kits.

For more information, log on to [www.microland.com](http://www.microland.com)

### About Microland

Microland is a leading Hybrid IT Infrastructure Service Provider and a trusted partner to enterprises in their IT-as-a-Service journey. Incorporated in 1989 and headquartered in Bangalore, India, Microland has more than 3,400 professionals across its offices in Europe, Middle East, North America and India. Microland enables global enterprises to become more agile and innovative through a comprehensive portfolio of services that addresses hybrid IT transformation, workspace transformation, service transformation and end-to-end IT infrastructure management.

MICROLAND®