

UNIFIED SECURITY OPERATION SERVICES

SAFEGUARD YOUR ENTERPRISE FROM CURRENT AND FUTURE ATTACKS WITH MANAGED SECURITY SERVICES

Emerging trends in cloud technologies, big data, mobility, and Internet of Things (IoT) are increasing the complexity of IT infrastructure. This places businesses at serious risk of sophisticated and targeted attacks. Security programs operating in silos become highly vulnerable in the face of coordinated attacks. Changing technology paradigms, shrinking budgets, operational complexities, and lack of

security skills add to the challenges CIOs face, deflecting their focus from core business functions.

Enterprises thus need an expert partner to manage their security operations with a unified approach. Unified security operations imply integration of multiple departments to collaborate, identify, and mitigate current and possible future attacks.

HOW WE HELP

We provide robust, unified, and end-to-end managed security services (see Figure 1) to ensure round-the-clock protection of your IT assets. Our security platforms, tools, world-class technologies, and processes provide seamless

unified security management for total assurance - helping you focus on your core business. We provide a bird's-eye view of risks and security posed to your management using integrated custom dashboards.

- **SIEM Management**
Round-the-clock management of your SIEM platform to secure your environment by developing use cases, correlating incidents, maintaining rules-set and incident resolution
- **Enterprise Vulnerability and Patch Management**
Manage vulnerability life cycle that includes asset mapping, vulnerability scanning, false positive analysis, reporting, resolution and re-scanning across the organization
- **Endpoint Security/DLP Management**
24/7 anti-virus monitoring and management. Definition updates. DLP policy management. Email transaction monitoring. Network/Host DLP monitoring and management



- **Security Devices Management**
24/7 device management services cover incident management, problem management, change management, configuration management, patch management and service management of your security devices
- **Security Incident Management**
24/7 monitoring and management of security threats and incident. Expert team will identify, address, and resolve the threat/incidents as per SLA
- **Email Security Gateway Management**
Email spam monitoring and management. Whitelisting and blacklisting. Exception management. 24/7
- **Proxy/Proxy in Cloud Management**
Blacklisting and whitelisting of websites. User access management. Malicious website threat analysis

Microland Security Operations Service Components

Figure 1: Microland's Managed Security Services

WHAT YOU CAN EXPECT

We make our Unified Security Operations services integral to your overall infrastructure management to deliver the following outputs:

- **Faster and more effective responses** to security incidents enabled by mature workflows and well-defined processes
- **Improved security and compliance** through 24/7

real-time security monitoring, collaboration, and security device optimization to ensure maximum uptime and availability

- **Significantly lower capital and operational costs through ITIL-based** versatile smartCenter and real-time customer dashboards that minimize your decision and response time, and effectively mitigate security threats.

WHAT SETS US APART

Our customized web portal provides you a 360-degree view of security and compliance for better reporting and insights. Our service differentiators include:

Comprehensive Approach

- Our end-to-end unified security management enables seamless coordination between your infrastructure and security teams to effectively handle any major security breaches

Vendor-agnostic Approach

- Our global partnerships with leading industry vendors

gives you the strong advantage of 'best-of-breed' solutions customized to your needs, at the most advantageous costs

Expert Professionals

- Our certified professionals and proven experience in managing large-scale security operations give you the strength and robustness needed for agile business growth

For more information, log on to www.microland.com

About Microland

Microland is a leading Hybrid IT Infrastructure Service Provider and a trusted partner to enterprises in their IT-as-a-Service journey. Incorporated in 1989 and headquartered in Bangalore, India, Microland has more than 3,400 professionals across its offices in Europe, Middle East, North America and India. Microland enables global enterprises to become more agile and innovative through a comprehensive portfolio of services that addresses hybrid IT transformation, workspace transformation, service transformation and end-to-end IT infrastructure management.

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