

SMARTFIN365

UNIFIED IDENTITY AND ACCESS MANAGEMENT FOR MAXIMIZED PRODUCTIVITY

The IT environment in financial services organizations is largely dependent on usage of SaaS-based applications and the ability to seamlessly connect and engage across them. Whether it is a pure SaaS, on-premise, or hybrid tiered set of applications, employees are challenged with the need to sign into multiple applications each time to service client

requirements, resulting in loss of productivity and customer satisfaction due to high turnaround times. On the other hand, enterprise IT is striving to provide a secure, seamless access while meeting today's agile business needs without impacting compliance and risk measures.

HOW WE HELP

Microland's **smartFin365SM** solution leverages the power of Microsoft O365 along with third party tools like Okta (through services like Intelligent User Synchronization, Delegated Authentication and Integrated Desktop Single Sign-on) and its unique IP, and Active Directory Federation Services (ADFS) to build and integrate Single Sign-On (SSO) and Multi-Factor Authentication (MFA) capabilities to support such scenarios. This helps deliver higher productivity for financial institutions through secure, customer-centric collaboration.

Leveraging extensive domain experience, Microland has evaluated market leading Multifactor Authentication products, across a range of constituents driven primarily by the extensive list of requirements customers usually demand. This includes administration and governance, compliance for security requirement, maximum features availability – minimum customization and enhanced scalability to support operating complexity.

Figure 1 illustrates Microland's recommended framework for Cloud Identity and Access Management (CIAM) to build, integrate, deliver, and manage the smartfin365TM solution.

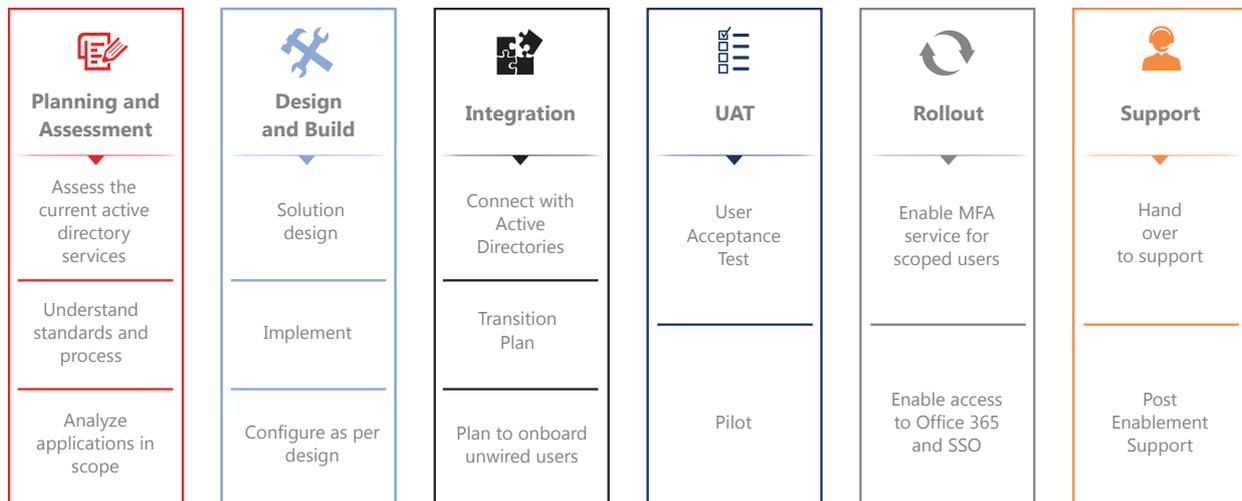


Figure 1: Microland's Cloud Identity and Access Management framework

WHAT YOU CAN EXPECT

Microland's Cloud Identity and Access Management framework delivered leveraging the **smartFin365SM** solution enables the following outputs:

- Enhanced agility to financial services institutions to roll out new branches

- Easy on-boarding and efficient management of agents, contractors, and vendors
- Improved employee productivity through seamless connect across multiple applications
- Improved user satisfaction through faster turnaround

WHAT SETS US APART

Our key domain differentiators include:

- **Technical Expertise**

As Microsoft's 'Best Infrastructure Services Partner' for eight years in a row, Microland is best positioned to implement Microsoft technologies for maximum business advantage

- **Error-Free, Cost-Effective Service Delivery**

Investment in third-party tools like Okta (through services like Intelligent User Synchronization, Delegated Authentication and Integrated Desktop Single Sign-on), our unique IP, and Active Directory Federation Services

(ADFS) to build and integrate Single Sign-On (SSO) and multi-factor (MFA) authentication capabilities enables near-zero defect delivery at an optimized cost

- **Skilled Professionals**

Our Microsoft-certified professionals are committed to deliver high service quality, enhance user experience and maximize productivity

For more information, log on to www.microland.com

About Microland

Microland is a leading Hybrid IT Infrastructure Service Provider and a trusted partner to enterprises in their IT-as-a-Service journey. Incorporated in 1989 and headquartered in Bangalore, India, Microland has more than 3,400 professionals across its offices in Europe, Middle East, North America and India. Microland enables global enterprises to become more agile and innovative through a comprehensive portfolio of services that addresses hybrid IT transformation, workspace transformation, service transformation and end-to-end IT infrastructure management.

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